Candidate Information Booklet

IRC232934
Mapping and Charting Officer (MCO)
Department of Finance (DoF), Land and Property Services (LPS), Ordnance Survey Directorate

Completed Application Forms must be returned to HRConnect no later than 12 noon (UK time) on Friday 16th November 2018
Communication between HRConnect and you

HRConnect will issue electronically as many competition communications as possible, you should therefore check your email account to make sure that you don't miss any important communications in relation to this competition. There may, however, still be a necessity to issue some correspondence by hard copy mail.
FOREWORD

Thank you for your interest in this competition for a Mapping and Charting Officer (MCO) position within the Department of Finance (DoF) Land & Property Services. We are pleased to provide you with this information pack.

On behalf of the Department of Finance, LPS provides a range of integrated land and property services for a diverse range of customers and stakeholders across both the public and private sectors. This professional and technical post is within Ordnance Survey Directorate.

The post plays an important role in our core activity of collecting, processing and managing land and property information. LPS also supports the Geographic Information (GI) Strategy for Northern Ireland by providing skilled Geographic Information staff to meet the growing needs of the Public Sector in Northern Ireland.

Please read the information provided in the candidate information booklet carefully and if you are interested in this opportunity and you have the skills and qualifications for the post, I would be delighted if you would take the next step and complete and submit the application form.

You can find out more about LPS and our work at www.finance-ni.gov.uk/land-property-services-lps.

Jim Lennon

Director of Ordnance Survey
BACKGROUND

Land & Property Services

Land & Property Services (LPS) is a division within the Department of Finance (DoF) that delivers an integrated range of land and property services and products. It plays an important role in supporting economic development in Northern Ireland. The services it provides underpin the ownership of land throughout NI – an important foundation for a progressive economy. Our vision is that ‘together we will deliver excellence and innovation in the provision of Land and Property Services upon which our customers can rely’.

LPS has a total annual budget of £60m and some 1050 staff who are based in six locations across the province. It is structured into six Directorates namely Valuation Services, Ordnance Survey, Land Registration, Revenues and Benefits, Digital Services and Transformation and Organisational Development.

The organisation has around one million interactions with citizens, customers, and a wide range of stakeholders each year. To deliver its vision LPS has a strategic plan which seeks to improve the services it delivers across all areas of its work. LPS has the following functions:

- Provides Mapping Services for Northern Ireland which are used widely across public and private sectors, informing policy development and enhancing service delivery;
- Maintains the Land Register (which provides a state guarantee of title), Registry of Deeds and Statutory charges Register and provides land information services relating to those Registers for conveyancing purposes;
- Carries out the statutory responsibility to maintain the Valuation Lists with some 800,000 domestic properties and 75,000 non domestic properties which supports the collection of rates;
- Delivers property valuations, estate management and property data services to the public sector (asset valuations and Client Services work e.g. Road Schemes);
- Collects over £1.2 billion of rates to fund important public services provided by central and local government. LPS has recently, through data analysis and process re-engineering improved customer and debt segmentation to provide a more targeted approach to rate collection and recovery;
- Administers various rate related reliefs including Housing Benefit, Lone Pensioner allowance to owner occupiers and Disabled Persons Allowance, and a number of business related reliefs, to help those in need pay their rates and provide assistance to business. LPS also administers the new Rate Rebate Scheme which was launched on 27 September 2017 and replaces Housing Benefit for rates for working age Universal Credit claimants.
These permanent posts are within Ordnance Survey Directorate which is responsible for supplying mapping and geographic information services for Northern Ireland by maintaining among other things the Ordnance Survey of Northern Ireland (OSNI) large-scale digital database. The Directorate also supports the GI Strategy for Northern Ireland and offers GI support to a range of public sector customers.

Ordnance Survey delivers its mapping services from four regional offices throughout Northern Ireland, namely Ballymena, Craigavon, Londonderry, Omagh, and from our main office in Belfast.
JOB DESCRIPTION

LPS currently has four vacancies within Ordnance Survey Directorate. This is a permanent, full time vacancy.

The successful candidates will be an employee of the Department of Finance.

Further permanent appointments may be made from this competition should NICS positions become vacant which require the same eligibility criteria and have similar duties and responsibilities.

Should the Department not be in a position to offer further permanent appointments, then the Department may use the merit list from this competition to offer Fixed Term Contracts to candidates in line with the merit principle. However, should any further permanent positions become available during the lifetime of the competition then these positions will be offered to candidates in the original merit order, irrespective of whether or not candidates have accepted Fixed Term Contract offers.

Location

Current vacancies are within Lanyon Plaza, 7 Lanyon Place, Belfast, BT1 3LP. Future posts may be located in any of our offices throughout Northern Ireland i.e. Belfast, Londonderry, Omagh, Craigavon and Ballymena. MCO is a mobile grade. Successful candidates may, therefore, be expected to work from any of the offices above.

Salary

Salary will be within the range £26,962 - £27,819 (under review) within which pay progression will be performance related. Starting salary will be at the minimum of the scale. If the successful candidate is an existing civil servant, normal pay on promotion/re-grading arrangements will apply.

Hours of Work

The normal conditioned hours of work are full-time: 42 hours per week (37 hours excluding meal breaks) Monday to Friday. Most offices work flexi-time.

Travel

Successful candidates may also be required to travel throughout Northern Ireland and occasionally to GB and ROI on official duty. To meet the requirements of the post the successful candidate must have access to a form of transport which will enable them to fulfil their responsibilities.

Training

Appropriate training will be provided to allow the postholders to undertake the full range of duties.
Holidays

In addition to public and privilege holidays, currently 12 days, the annual leave allowance will be 25 days, arising to 30 days after 5 years reckonable service.

Pensions

The NICS offers all employees an attractive pensions package. Further details of this can be found on page 20 of this booklet.

Vetting Requirements

The successful candidate will be required to be cleared to Basic Level.

Probation

Confirmation of your appointment will be dependent upon the satisfactory completion of a probationary period of 1 year. If your performance, conduct or attendance during this period is not satisfactory your appointment will be terminated. All appointees will be expected to demonstrate a track record of effective service within this period.

Further Information

Applicants wishing to learn more about the post before deciding to apply may telephone Peter Downie 028 9033 6890 or email peter.downie@finance-ni.gov.uk

If you have any questions about the competition process, you should contact HRConnect on 0800 1 300 330 or email: recruitment@hrconnect.nigov.net
KEY RESPONSIBILITIES

Officers successful in this competition at Mapping and Charting Officer grade will be responsible for carrying out variety of the following activities:

- Understanding and manipulating Geographic Information (GIS);
- Using GI systems and/or digital mapping data capture and editing tools;
- Making use of GI software, scripting, and quality assurance of data;
- Utilising spatial database technologies;
- Spatial database development and maintenance;
- Spatial data modelling;
- Planning and undertaking topographical land surveys including working with GPS, Total Station/EDM, and Mobile Survey Devices;
- Using cartographic skills to manipulate digital data;
- Digital Stereo Photogrammetry (an Acuity test will be required to work in this area);
- Creation of Digital Elevation Models, point clouds and 3D models;
- Capture of Aerial Photography and Creation of Orthophotography;
- Remote sensing;
- Creating and maintaining address gazetteers;
- Making use of geodesy, map datums and coordinate reference systems;
- Developing and maintaining GIS including web mapping technologies;
- Sales, licensing and customer service in a GIS environment, product development and management in mapping and Geographic Information.

Specific roles and responsibilities for each post will be dependent on business area to which the successful candidate is assigned.

The above list is not comprehensive but gives a good indication of the main duties of the post. The emphasis on particular duties will vary over time according to business needs.
ELIGIBILITY CRITERIA

Applicants must, by the closing date for applications, have:

1a) A BTEC National Certificate or equivalent Level 3 qualification in a relevant subject which includes a land survey or Geographical Information Systems (GIS) element, for example; Civil Engineering with Surveying, Geographical Information Systems, Geography, Physical Sciences;

AND

1b) At least two years’ relevant experience* gained in the last five years in a company/organisation where you have made practical use of your qualification OR At least two years’ experience gained in the last five years in a photogrammetric production and remote sensing environment.

OR

2a) A BTEC Higher National Certificate or equivalent Level 4 qualification in a relevant subject which includes a land survey or Geographical Information Systems (GIS) element, for example; Civil Engineering with Surveying, Geographical Information Systems, Geography, Physical Sciences;

AND

2b) At least one year’s relevant experience* gained in the last five years in a company/organisation where you have made practical use of your qualification OR At least one years’ experience gained in the last five years in a photogrammetric production and remote sensing environment.

* Relevant experience is defined as practical experience in at least one of the areas as listed on page 8, Key Responsibilities in the Candidate Information Booklet.

Applications will also be considered from applicants with relevant formal qualifications considered by the selection panel to be of an equivalent or higher standard to those stated, however candidates must also have the relevant experience as defined above.

Relevant or equivalent qualifications: give the type of qualification and date awarded (the date awarded is the date on which you were notified of your result by the official awarding body). If you believe your qualification is equivalent to the one required, the onus is on you to provide the panel with details of modules studied etc so that a well-informed decision can be made.
SHORTLISTING CRITERIA

In addition applicants should be aware that after an eligibility sift, should it be necessary to shortlist candidates to go forward to interview, the following shortlisting criteria will be used:

(Candidates are required to meet either 1a or 1b or 1c)

1a) A degree level qualification or equivalent Level 6 qualification, or post graduate qualification, in a relevant subject which includes a land survey or Geographical Information Systems (GIS) element, for example; Civil Engineering with Surveying, Geographical Information Systems, Geography, Physical Sciences.

OR

1b) At least five years' relevant practical experience in one of the key activities listed on page 8, Key Responsibilities in the Candidate Information Booklet.

OR

1c) Current professional membership through the Chartered Institution of Civil Engineering Surveyors (CICES) Geospatial element, at minimum level of TCInstCES, or Royal Institution of Chartered Surveyors (RICS) at minimum level of AssocRICS through the Geomatics or Land Engineering pathway.

Applications will also be considered from applicants with relevant formal qualifications considered by the selection panel to be of an equivalent or higher standard to those stated.

Relevant or equivalent qualifications: give the type of qualification and date awarded (the date awarded is the date on which you were notified of your result by the official awarding body). If you believe your qualification is equivalent to the one required, the onus is on you to provide the panel with details of modules studied etc so that a well-informed decision can be made.

Equivalent professional memberships: give details of the professional membership held, and reasons why you consider it to be equivalent to the membership required. The onus is on you to provide the panel with details of the professional membership so that a well-informed decision can be made.
Please note:

- You should ensure that you provide evidence of your experience in your application form, giving length of experience, examples and dates as required.
- It is not sufficient to simply list your duties and responsibilities.
- The selection panel will not make assumptions from the title of the applicant's post or the nature of the organisation as to the skills and experience gained.
- If you do not provide sufficient detail, including the appropriate dates needed to meet the eligibility criteria, the selection panel will reject your application.
- ONLY the details provided by you in your application form (the employment history and eligibility criteria) will be provided to the selection panel for the purpose of determining your eligibility for the post.
- Further information on the Core Competences for this grade can be accessed through www.nicsrecruitment.gov.uk
PERSON SPECIFICATION

Candidates will be expected to demonstrate the skills and competencies set out in the eligibility criteria and shortlisting criteria (if applicable). In addition, they will also be required to demonstrate the skills and competencies set out in the Northern Ireland Civil Service (NICS) competency framework at Level 2 for the purposes of personal and professional development.

Mapping and Charting Officer is analogous to Executive Officer 1 in the NICS.

What is the NICS competency framework?

The competency framework sets out how all NICS employees should work. It puts the Civil Service values of integrity, honesty, objectivity and impartiality at the heart of everything they do, and it aligns to the three high-level leadership behaviours that every civil servant needs to model as appropriate to their role and level of responsibility: Set Direction; Engage People and Deliver Results. Competencies are the skills, knowledge and behaviours that lead to successful performance. The framework outlines ten competencies, which are grouped into three clusters. The competencies are intended to be discrete and cumulative, with each level building on the levels below i.e. a person demonstrating a competency at level 3 should be demonstrating levels 1 and 2 as a matter of course.

How does the NICS framework look?

The Northern Ireland Civil Service competency framework can be accessed through [www.nicsrecruitment.gov.uk](http://www.nicsrecruitment.gov.uk)

It is important that all candidates familiarise themselves with the competency framework as this forms the basis of the assessment / interview criteria as outlined below.
INTERVIEW CRITERIA

Applicants will be expected to display the following qualities and skills at interview:

1. **Changing and Improving**

This is about understanding and applying technology to achieve efficient and effective business and personal results. Considering and suggesting ideas for improvements, sharing this feedback with others in a constructive manner. Conducting regular reviews of what and who is required to make a project/activity successful and make ongoing improvements.

**Marks available: 40**  **Minimum Standard: 25**

2. **Making Effective Decisions**

This competency is about using sound judgment, managing complex information, evidence and knowledge to obtain and provide accurate, expert and professional advice. For all staff, it means setting priorities, analysing and using evidence to evaluate options before arriving at and presenting well reasoned, justifiable decisions.

**Marks available: 20**

3. **Collaborating and Partnering**

People skilled in this area actively contribute to achieving business objectives and goals through working collaboratively, sharing information and building supportive, responsive relationships with colleagues and stakeholders, while being open to taking on different roles, seeing and considering other points of view.

**Marks available: 20**

4. **Building Capability for All**

This is about taking responsibility for the quality of own work and seeking opportunities for improvement through continuous learning. Taking ownership of individual and team development needs, proactively supporting the development plans of others and taking account of the diverse contributions of team members and delegate work to improve capabilities of all.

**Marks available: 40**  **Minimum Standard: 25**
5. Managing a Quality Service

This area is about being organised to deliver service objectives and striving to improve the quality of service, taking account of diverse customer needs and requirements. People who are effective plan, organise and manage their time and activities to deliver a high quality and efficient service, applying programme and project management approaches to support service delivery.

Marks available: 20

6. Delivering at Pace

This is about checking own and team performance against outcomes, making improvement suggestions or taking corrective action when problems are identified. Being interested and positive about what you and the team are trying to achieve. Taking ownership of problems in own area of responsibility and remaining positive and focused on achieving outcomes despite setbacks

Marks available: 20

Total Marks Available: 160
Overall Pass Mark: 90

COMPETENCE BASED INTERVIEWS

Selection panels will design questions to test the applicant’s knowledge and experience in each of the above areas and award marks accordingly.

INTERVIEWS

It is intended that interviews for this post will take place week commencing Monday 7th January 2018 in Belfast.

MERIT ORDER

Candidates will be allocated to vacancies in merit order in consultation with the Panel.
INTERVIEW GUIDANCE FOR APPLICANTS

If this is your first experience of a competence-based interview, bear in mind that it does not require you to:

- Talk through previous jobs or appointments from start to finish;
- Provide generalised information as to your background and experience; or
- Provide information that is not specifically relevant to the competence the question is designed to test.

A competence-based interview does however require you to:

- Focus exclusively, in your responses, on your ability to fulfill the competences required for effective performance in the role; and
- Provide specific examples of your experience in relation to the required competence areas.

In preparation for the interview you may wish to think about having a clear structure for each of your examples, such as:

- Situation – briefly outline the situation;
- Task – what was your objective, what were you trying to achieve;
- Action – what did you actually do, what was your unique contribution;
- Result – what happened, what was the outcome, what did you learn.

The panel will ask you to provide specific examples from your past experience in relation to each of the competences. You should therefore come to the interview prepared to discuss in detail a range of examples which best illustrate your skills and abilities in each competence area. You may draw examples from any area of your work / life experiences.
The Merit Principle

In accordance with the Office of the Civil Service Commissioners’ Recruitment Code, appointments to the NICS are made under the ‘merit principle’, where the best person for any given post is selected in fair and open competition.

Further information on the Civil Service Commissioners can be found at www.nicscommissioners.org.

Making your application:

The application form is designed to ensure that applicants provide the necessary information to determine how they meet the competition requirements and the eligibility/shortlisting criteria.

Guidance for Applicants

- The space available on the application form is the same for all applicants and must not be altered.
- We will not accept CVs, letters, additional pages or any other supplementary material in place of or in addition to completed application forms, unless it is specifically requested in the application form and candidate information booklet, eg an organisational chart.
- Should an organisational chart be required this must be submitted to HRConnect by the closing date for applications.
- Applicants must complete the application form in either typescript font size 12, or legible, block capitals using black ink.
- Applicants must not reformat application forms.
- Information in support of your application will not be accepted after the closing date for receipt of applications.
- HRConnect will not examine applications until after the closing deadline;
- Do not use acronyms, complex technical detail etc. Write for the reader who may not know your employer, your branch or your job.
- Write down clearly your personal involvement in any experience you quote. Write “I” statements e.g. I planned meetings, I managed a budget, I prepared a presentation. It is how you actually carried out a piece of work that the panel will be interested in.
- The examples you provide should be concise and relevant to the criteria. This is very important as the examples which you provide may be checked out at interview and you may need to be prepared to talk about these in detail if you are invited to interview. It is your unique role the panel are interested in, not that of your team or division.
**Application Form Submission**

- Please refer to the Candidate Information Booklet before completing an application.
- **All** parts of the application form **must** be completed by the applicant before this application can be considered. Failure to do so may result in disqualification.
- All applications must be received by the advertised closing date. Late applications or applications received by fax or by email will not be accepted. Applicants using Royal Mail should note that 1st class mail does not guarantee next day delivery. It is also the responsibility of the applicant to ensure that sufficient postage has been paid to return the form to HRConnect. HRConnect will not accept any application where they are asked to pay any shortfall in postage.
- Only the employment history, eligibility and shortlisting sections will be made available to the panel.
- Applicants are encouraged to submit online applications wherever possible. However, all requests for hard copy application packs are welcomed and all applications will be treated equally regardless of whether they are hard copy or online.
- When completing the online application, your information is saved as you move through the pages. You may leave the application at any time, providing you have clicked on the 'Save & Continue' button. Once your application has been submitted the option to edit will no longer be available.
- Please note - the session timeout for the online application is 40 minutes, if you do not save or change page within this time you will automatically be logged out and any unsaved work will be lost.
- Please do not attempt to reformat application forms as this will result in disqualification.
Changes in personal circumstances

Please ensure HRConnect are informed immediately of any changes in personal circumstances.

Communication between HRConnect and you

HRConnect will issue electronically as many competition communications as possible, you should therefore check your email account to make sure that you don’t miss any important communications in relation to this competition. There may, however, still be a necessity to issue some correspondence by hard copy mail.

Transgender Requirements

Should you currently be going through a phase of transition in respect of gender and wish this to be taken into consideration in confidence to enable you to attend any part of the assessment process please contact HRConnect. Details of this will only be used for this purpose and do not form any part of the selection process.

Disability Requirements

We will ask on the application form if you require any reasonable adjustments, due to disability, to enable you to attend any part of the assessment process. Details of any disability are only used for this purpose and do not form any part of the selection process. If you have indicated on your application that you have a disability and are successful in the selection process and are being considered for appointment, you may be required to outline any adjustments you consider necessary in order for you to take up an appointment. If you wish to discuss your disability requirements further, please contact HRConnect.

Equal Opportunity Monitoring Form

Please note, this form is regarded as part of your application and failure to complete and return it will result in disqualification.

For guidance on completing the Monitoring Form and to read the NICS Equal Opportunities Policy Statement please refer to page 23.

The Northern Ireland Civil Service is an Equal Opportunities Employer.

As women are currently known to be under represented in this grade across the NICS, applications from women would be particularly welcome.

All applications for employment are considered strictly on the basis of merit.
**Assessment Information**

It is HRConnect policy that all candidates invited to attend for assessment bring sufficient documentation to satisfy the eligibility/shortlisting criteria and the Nationality and Vetting requirements. Further details regarding acceptable documentation will be issued with an invitation to attend for assessment.

You should ensure that these documents are readily available.

**Nationality Requirements**

HRConnect must ensure that you are legally entitled to work in the United Kingdom. The Mapping and Charting Officer posts are classified as Non-Public Service, therefore certain nationality requirements apply. Applicants must be either:

(i) A UK national; or  
(ii) A Commonwealth citizen; or  
(iii) A British Protected Person; or  
(iv) An EEA national; or  
(v) A Swiss National; or  
(vi) A person who is not an EEA or Swiss national, but is a family member of an EEA national who has moved to the UK from another EEA Member State for an approved purpose.

For further guidance on Nationality requirements please see Annex A.

Advice on Nationality for (i), (ii) and (iii) above may be obtained from the Home Office website, [www.ind.homeoffice.gov.uk](http://www.ind.homeoffice.gov.uk).

**Vetting Procedures**

1. Baseline Personnel Security Standard

For Mapping and Charting Officer posts in the NICS the level of vetting is a Baseline Standard. For this check you will be required to provide the following:

a) Your passport **OR**  
b) A document verifying your permanent National Insurance number (e.g. P45, P60 or National Insurance card) **AND** your birth certificate which includes the names of your parents (long version).  
c) Other acceptable documents are listed on [www.ind.homeoffice.gov.uk](http://www.ind.homeoffice.gov.uk).  
d) A specimen signature at any assessment event and have this validated against passport, driving licence, application form etc.

We will organise a Criminal Record Check on all applicants to be carried out by AccessNI. The category of AccessNI check required for this post is;
Basic Disclosure Certificate

You should not put off applying for a post because you have a conviction. We deal with all criminal record information in a confidential manner, and information relating to convictions is destroyed after a decision is made.

For more information, the address of the AccessNI website is: http://www.accessni.gov.uk/. Those applicants who are being considered for appointment will be contacted by HRConnect, normally after interview/test, and will be asked to complete the AccessNI application form. Please note that a request to complete this form should not be seen as a guarantee of an offer of appointment. Failure to complete the application form and return it within the specified time will be regarded as ‘no longer interested in the position’ and your application will be withdrawn.

Criminal Record information is subject to the provisions of the Rehabilitation of Offenders (NI) Order 1978.

Order of Merit

The selection panel will assess candidates against the interview criteria. Those candidates who meet the required standard(s) and pass mark will be deemed suitable for appointment. The selection panel will then list those suitable for appointment in order of merit with the highest scoring applicant ranked first. HRConnect will allocate a candidate (or candidates) to a vacancy (or vacancies) in the order listed, in consultation with the Panels. The order of merit is valid for one year.
**GENERAL INFORMATION**

**Pensions:**

The NICS offers all new employees an attractive pension package. Further details can be found on the Principal Civil Service Pensions Scheme (Northern Ireland) website at:

[https://www.finance-ni.gov.uk/topics/working-northern-ireland-civilservice/civil-service-pensions-ni](https://www.finance-ni.gov.uk/topics/working-northern-ireland-civilservice/civil-service-pensions-ni)

or

if you are unable to access the website please contact Civil Service Pensions as follows:

Civil Service Pensions
Waterside House
75 Duke Street
Londonderry
BT47 6FP
Tel: 02871 319000
Email: cspensions.cpg@dfpni.gov.uk

**Feedback**

The Northern Ireland Civil Service is committed to ensuring that the processes used to recruit and select staff are fair and in accordance with the principles of the Civil Service Commissioners Code. We are consequently committed to providing feedback in respect of decisions taken in determining eligibility/shortlisting as well as at interview. Feedback in respect of eligibility/shortlisting will be communicated automatically to those candidates who fail to satisfy any criteria. All requests for feedback are welcome.

**THIS INFORMATION PACK DOES NOT FORM PART OF CONDITIONS OF EMPLOYMENT**
Completed application forms should be sent to the HRConnect Recruitment Team:

HRConnect  
PO Box 1089  
2nd Floor  
The Metro Building  
6-9 Donegall Square South  
Belfast  
BT1 9EW

**NOTE:** Late applications or applications received by fax or by email will not be accepted.

**Contact Details:**

If you have any queries regarding the competition process please contact HRConnect at the address above or by:

**Email:**  [Recruitment@HRConnect.nigov.net](mailto:Recruitment@HRConnect.nigov.net)  
**Tel:**  0800 1 300 330  
**Fax:**  028 9024 1665
Equality, Diversity and Inclusion

Policy Statement

The Northern Ireland Civil Service Equality, Diversity and Inclusion Policy statement is set out below.

“The Northern Ireland Civil Service (NICS) has a strong and clear commitment to equality, diversity and inclusion. It is our policy that all eligible persons shall have equal opportunity for employment and advancement in the NICS on the basis of their ability, qualifications and aptitude for the work. Everyone has a right to equality of opportunity and to a good and harmonious working environment and atmosphere where they are treated with dignity and respect. We aim to provide opportunities for all sections of the community and continue to strive to create an inclusive working environment in which difference is recognised and valued. Bringing together people from diverse backgrounds and giving each person the opportunity to contribute their skills and experience will help us to respond more effectively to the needs of the people we serve”.

We all want to work in an harmonious workplace where we feel valued, respected and included, irrespective of gender, including gender reassignment, marital or civil partnership status, race/ethnic origin, religious belief or political opinion, disability, having or not having dependants, sexual orientation and age.

In order to provide a high quality service to the people of Northern Ireland the NICS needs to attract, recruit, develop and retain the very best people at all levels. Our approach is based on three key principles:-

Equality – we promote equality of opportunity by seeking to remove barriers, eliminating discrimination and ensuring equal opportunity and access for all groups of people.

Diversity – we accept each person as an individual. Our success is built on our ability to embrace diversity – and we believe that everyone should feel valued for their contributions. By working together we will deliver the best possible service for our staff, customers and stakeholders.

Inclusion – we create a working culture where differences are not merely accepted, but valued; where everyone has the opportunity to develop in a way that is consistent with, and adheres to NICS values of impartiality, honesty, integrity and objectivity. Our aim is to be an organisation where people feel involved, respected and connected to our success.

It is the responsibility of all staff to be aware of and to apply this policy. Both Management and Trade Union Side are fully committed to the policy and will endeavour to ensure its full implementation.
Equal Opportunities Monitoring

Equality monitoring is the process of collecting, storing and analysing information that is relevant to and necessary for the purpose of promoting equality of opportunity between different categories of persons. This section sets out what information is collected, the reasons for doing so and what it is used for.

You should note that the Monitoring Form is regarded as part of your application and failure to fully complete and return it will result in disqualification. The Monitoring Form will be processed separately and neither the form nor the details contained in it will be available to those considering your application.

Monitoring equality and diversity in the workforce enables the NICS to examine how our employment policies and processes are working and to identify areas where these appear to be impacting disproportionately on certain groups of staff.

Legislative Context
This section explains the reasons for gathering this information by setting out the legislative background.

Gender
The Sex Discrimination (NI) Order 1976 (as amended) makes it unlawful to discriminate against an individual on the grounds of his or her sex. Information on gender is also provided in the annual statutory monitoring the, as required by the Fair Employment and Treatment (NI) Order 1998. Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between men and women generally.

Age
The Employment Equality (Age) Regulations (NI) 2006 make it unlawful for employers and others to discriminate on grounds of age. Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between persons of different ages and age groups.

Community Background
The Fair Employment and Treatment (NI) Order 1998 outlaws discrimination on the basis of religious belief or political opinion. The Order also requires the NICS to submit an annual monitoring return to the Equality Commission for Northern Ireland. This takes the form of a statistical return, providing information on the gender and community background composition of all people working in the NICS at the 1st January each year.

Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between persons of different religious belief and political opinion. Following guidance issued in July 2007 by the Equality
Commission for NI the NICS has decided to use “community background” information as a proxy for political opinion.

Disability
The Disability Discrimination Act 1995 (the DDA) provides protection for disabled persons against discrimination on the grounds of disability.

The DDA defines disability as a “physical or mental impairment, which has a substantial and long term adverse effect on a person’s ability to carry out normal day-to-day activities.”

This definition is interpreted as follows:-

Physical Impairment: this includes, for instance, a weakening of part of the body (eyes, ears, limbs, internal organs etc) caused through illness by accident or from birth. Examples would be blindness, deafness, paralysis of a leg or heart disease.

Mental Impairment: this includes mental ill health and what is commonly known as learning disability, and social functioning.

Substantial: put simply, this means the effect of the physical or mental impairment on ability to carry out normal day-to-day activities is more than minor or trivial. It does not have to be a severe effect.

Long-term adverse effect: the effect has to have lasted or be likely to last overall for at least 12 months and the effect must be a detrimental one. A person with a life expectancy of less than 12 months is of course covered if the effect is likely to last for the whole of that time.

A normal day to day activity: this is something which is carried out by most people on a fairly regular and frequent basis such as washing, eating, catching a bus or turning on a television. It does not mean something so individual as playing a musical instrument to a professional standard or doing everything involved in a particular job.

What sort of effect must there be?
The person must be affected in at least one of the respects listed in the DDA: mobility; manual dexterity; physical co-ordination; continence; ability to lift, carry or otherwise move everyday objects; speech; hearing or eyesight; memory or ability to concentrate, learn or understand; ability to take part in normal social interaction and form social relationships; or perception of risk of physical danger.

What happens if the effects are reduced by medication or other treatment?
Broadly speaking, the effects that matter are those that would be present if there was no medication or treatment taking place. The exception is people who wear spectacles or contact lenses when what matters is the effect that remain while the spectacles or contact lenses are being used.
Are there any types of condition covered by special provisions in the DDA?
Yes, because some people with particular conditions might not otherwise be counted as disabled. These are provisions covering:
Recurring or fluctuating conditions such as arthritis, where the effects can sometimes be less than substantial, which are treated as continuing to have a substantial adverse effect so long as that effect is likely to recur;
Conditions which progressively deteriorate, such as motor neuron disease, which count as having a substantial effect from the first time they have any effect at all on ability to carry out normal day to day activities even if it is not substantial, so long as there is eventually likely to be a substantial adverse effect; and
People with cancer, HIV, or multiple sclerosis are deemed to be disabled people from the point of diagnosis, regardless of whether or not they have any symptoms.

Are any conditions not covered?
Yes, the following conditions specifically do not count as impairments:
Addiction to or dependency on alcohol, nicotine or any other substance (unless resulting from the substance being medically prescribed);
Seasonal allergic rhinitis (e.g. hay fever) unless it aggravates the effect of another condition;
Tendency to set fires, or steal, or physically or sexually abuse other persons;
Exhibitionism and voyeurism;
Severe disfigurements consisting of tattoos, non-medical body piercing or attachments to such piercing are not treated as having substantial adverse effects.

What if someone has recovered from a disability?
Much of the DDA also applies to people who have had a disability in the past (for example, someone who was disabled by mental ill health) but have now fully recovered. People who were registered disabled under the Disabled Persons (Employment) Act (NI) 1945 both on 12 January 1995 and 2 December 1996 will be regarded as having had a disability in the past if they do not in any case fall within the definition of the DDA.

Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between persons with a disability and persons without.

Race
The Race Relations (NI) Order 1997 makes it unlawful to discriminate on grounds of colour, race, nationality or ethnic or national origin. Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between persons of different racial group(s).

Sexual Orientation
The Employment Equality (Sexual Orientation) Regulations (NI) Order 2003 makes it unlawful for employers and others to discriminate on the grounds of sexual orientation. In order to monitor the effectiveness of NICS policies
information is gathered on sexual orientation. Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between persons of different sexual orientation.

**Marital Status**
The Sex Discrimination (NI) Order 1976 (as amended), makes it unlawful to discriminate against married persons and civil partners in employment. Section 75 of the Northern Ireland Act 1998 requires public authorities in carrying out their functions in NI to have due regard to the need to promote equality of opportunity between persons of different marital status.

**Dependants Status**
Section 75 of the Northern Ireland Act 1998 requires public authorities, in carrying out their functions in NI, to have due regard to the need to promote equality of opportunity between persons with dependants and persons without.

**Confidentiality of Monitoring Information**
The following general principles will be applied to all individual monitoring information:-

- individual monitoring information will be afforded a high degree of confidentiality;
- misuse of monitoring information will be viewed as a disciplinary offence; and
- individual monitoring information will only be disclosed to members of staff or officials of a trade union, members of which are employed in the NICS, if it is necessary to do so for the appropriate discharge of their duties and responsibilities.

In addition to the above internal safeguards on the protection of equality monitoring information generally, the confidentiality of community background monitoring information is protected through Regulations made under the Fair Employment and Treatment (Northern Ireland) Order 1998 (FETO). These make it a criminal offence, subject to specific exceptions, for an employer or employee to disclose information on the community background of an individual which has been obtained, or is used, for the purpose of monitoring under FETO.

As with other forms of personal data, the obtaining, use, storage and disclosure of monitoring information is covered by the Data Protection Act 1998 (DPA). Monitoring information is held on computer and is protected by a high level of security. Access to this data is restricted to those NICS staff, employees of HRConnect and Trade Union officials whose duties make it necessary for them to have it. Misuse of monitoring information is viewed as a disciplinary offence.
ANNEX A

Nationality

(i) ‘UK National’ means a person who is a British citizen (including persons from the Channel Islands and the Isle of Man), a British subject under Part IV of the British Nationality Act 1981 having the right of abode in the UK or a British Dependent Territories citizen acquiring his/her citizenship from connection with Gibraltar.

(ii) ‘Commonwealth Citizen’ means any person who has the status of a Commonwealth citizen under the British Nationality Act 1981, not covered by the ‘UK Nationality’ definition above. This includes British Dependent Territories citizens (other than Gibraltarians), British Overseas citizens, and from 1986 those persons in the category British National (Overseas).

(iii) ‘British Protected Person’ means a member of any class of persons declared to be British Protected Persons by Order in Council under the British Nationality Act 1981, or by virtue of the Solomon Islands Act 1978.

(iv) ‘EEA National’ means a national of one of the following countries:

Austria   Finland   Latvia   Portugal
Belgium   France   Liechtenstein   Romania
Bulgaria   Germany   Lithuania   Slovakia
**Croatia   Greece   Luxembourg   Slovenia
Cyprus   Hungary   Malta   Spain
Czech Republic   Iceland   Netherlands   Sweden
Denmark   Ireland   Norway   United Kingdom
Estonia   Italy   Poland

N.B. nationals from Switzerland also have the same free movement and employment rights.

‘Family member of an EEA or Swiss national’ means:

(i) That national’s spouse*; or
(ii) A direct descendant (child, grandchild etc.) of that national or his/her spouse who is under 21 years of age or is their dependent; or
(iii) A dependent relative in the ascending line (parent, grandparent etc) of the EEA national or his/her spouse.

*Note: ‘Spouse’ does not include a party to a marriage of convenience and in the case of EEA national vocational students; family members are restricted to spouses and dependent children only.

**Croatian nationals who want to work in the UK must obtain authorisation prior to commencing employment. They require a certificate of sponsorship and must also apply for an accession worker card before they can commence employment. There are no provisions for Croatian nationals to take up low-skilled work.

Further guidance on nationality can be obtained at www.ind.homeoffice.gov.uk
ANNEX B
CIVIL SERVICE COMMISSIONERS

WHO ARE WE?
Deirdre Toner, CBE (Chairperson)
Sinead Burns
James Scholes

LOCATION
Our Office is in Stormont House.
The full address is:

Stormont House
Room 105
Stormont Estate
Belfast
BT4 3SH

OPENING HOURS
The Office is open from 9.00am to 5.00pm,
Monday to Friday, except Public and Bank Holidays.

How to contact us

• write to us at the address at the top of the page
• telephone us on 028 9052 3599
• visit us at www.nicscommissioners.org
Annex B
CIVIL SERVICE COMMISSIONERS

WHAT ARE WE HERE TO DO?

Civil Service Commissioners are appointed by the Crown to uphold the principle that selection for appointment to posts in the Civil Service should be on merit on the basis of fair and open competition.

WHERE DO WE GET OUR AUTHORITY FROM?

Commissioners derived their responsibilities from prerogative Orders made by the Secretary of State. Our authority currently derives from the Civil Service Commissioners (NI) Order 1999.

HOW DO WE DO IT?

We do it by:

• making General Regulations.

• publishing and maintaining a Recruitment Code setting out the essential principles and procedures on which recruitment to the Northern Ireland Civil Service must be based. Departments and Agencies must follow this Code. A copy is available online at: www.nicscommissioners.org

• it is inevitable that occasions will arise when special circumstances lead to Departments needing to depart from the Merit Principle. The Commissioners have set out the circumstances in which they are prepared to look at requests to depart from the Merit Principle. These ‘exceptions’ must be notified to, and in some instances approved by, the Commissioners before an appointment can be made.

• auditing recruitment policies and practices followed by Departments and Agencies in making appointment to the Northern Ireland Civil Service. Each year, the Commissioners decide on a particular aspect of recruitment to examine in detail (an audit) and request management consultants to carry out independent investigations on their behalf. The results of these audits are published in the Commissioners’ Annual Report.

• requiring Departments and Agencies to publish information about their recruitment activity.
• approving procedures for appointment, through open competition, to the Senior Civil Service in Northern Ireland.

• hearing and determining appeals under the Northern Ireland Civil Service Code of Ethics. Under the Civil Service Commissioners (NI) Order 1999, we have been assigned the role of providing an independent appeals mechanism for Northern Ireland civil servants. The Code of Ethics sets out the constitutional framework within which civil servants work and the values they are expected to uphold. Details of the number and nature of the appeals received by the Commissioners are published each year in our Annual Report.

WHAT CAN WE DO FOR YOU?

If you have ever applied for a post in the Northern Ireland Civil Service, you can be assured that, whether or not you were successful, the Department or Agency was obliged to make that appointment in accordance with directions for good practice set out by the Commissioners.

We are concerned that civil servants are not fully aware of the appeals mechanism under the Code of Ethics. We would strongly encourage any civil servant who believes that he or she has been asked to act in a way which

• is illegal, improper or unethical;

• is in breach of constitutional convention or a professional code;

• may involve a possible maladministration; or

• is otherwise inconsistent with the Code

to report the matter in accordance with procedures laid down in the Northern Ireland Civil Service Pay and Conditions Code or Departmental guidance.

Where the matter has been reported in the appropriate manner and a civil servant believes the response does not represent a reasonable response to his or her concerns, s/he may report the matter in writing to the Civil Service Commissioners.